

SOFTWARE DISCREPANCY REPORT (SDR)

Hospital:
Reported by:
Phone:
Fax:
Email:
System Status
?? Running ENDOBASE is no longer possible
? Major problems, ENDOBASE can still be used
? Minor problems
? Questions/Requests/Suggestions
Error Classification (multiple selection possible)
? Program Crash <input type="checkbox"/> need to reboot the PC system
? Program Crash <input type="checkbox"/> need to restart ENDOBASE
? Loss of data, or wrong data displayed
? ‚Runtime Error‘ – message on the screen
? Other error messages on the screen
? Incorrect Software functions, or unexpected behaviour
? Error in the ENDOBASE manual
? Translation error in screen buttons or menus
? Others, description
Error Message:
Detailed Report / Questions / Suggestions:
Please give the following details (where applicable):
<input type="checkbox"/> Which steps in ENDOBASE did you perform or execute (e.g. clicking on buttons, selecting modules or menus, ...) before the error occurred?
<input type="checkbox"/> What exactly happened, when the error occurred (e.g. error message was displayed on the screen, ..)?
<input type="checkbox"/> How did you react after the error occurred (e.g. restated the PC system, ...)?
Error reproducible? ? yes ? no

Date/Time:	Signature:
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