

TERMS & CONDITIONS OF SUPPLY

1. PAYMENT TERMS

Thirty days from date of invoice for approved credit accounts, otherwise payment in advance of delivery. Interest will be charged at 1.5% per month or part month on all overdue accounts calculated from the due date.

2. TITLE

We reserve title to the goods until full payment has been received.

3. RISK

Risk in the goods passes to the purchaser on delivery.

4. GUARANTEE

Please see the Olympus website (www.olympus.co.uk/guarantee) for details of our guarantees. Olympus will not be liable for any consequential costs, expenses or losses incurred by the purchaser whilst items are returned for repair or replacement under guarantee.

5. INDEMNITY

Olympus indemnifies the purchaser in accordance with its statutory obligations and has appropriate insurance. Consequential or similar losses are not indemnified.

6. MINIMUM ORDER CHARGE

We operate a minimum order charge of £25.00 plus VAT.

7. CARRIAGE CHARGES

Items under £250.00 = £2.50 for postage and packing plus VAT.

Items of £250.00 - £2000.00 = £8.00 for next day delivery

(before 10am = £19.00, before noon = £12.00) plus VAT.

Items over £2000.00, or for all EndoTherapy accessories, delivery is free of charge.

8. ORDER ACKNOWLEDGEMENT

No order acknowledgement will be issued, unless specifically requested.

9. RETURNED GOODS

Goods returned for credit or exchange may, at the sole discretion of Olympus, be accepted if purchased within the last six months provided they are still in a saleable condition (including the original packaging) and are accompanied by a copy of the order and our invoice or delivery note. A handling charge of up to 10% will be imposed. (We reserve the right to refuse to accept the return of certain unused or non-standard items).

10. DELIVERY

Although we will make every effort to deliver the goods or services promptly, in line with the delivery indication given in the quotation, we will not be liable for any costs incurred by the purchaser resulting from delays in delivery.